

General Terms and Conditions

1. Registration

Registrations are only accepted if this online registration form has been successfully submitted. No registration form is accepted unless accompanied by full payment.

2. Security

When registering through the internet your personal and payment details are secured and encrypted. The latest encrypting techniques available are used for data transfer.

3. Confirmation / Payment obligation

As soon as you have finished your personal registration process for the ICSM 2024 by clicking the "Register Now"-button, you enter into a binding agreement with the organization of this meeting. As a result, you accept the payment obligation and the term of payment that comes along with this agreement.

Your registration will be confirmed by e-mail, giving you an overview of the personal details as filled in by you during the registration process. Furthermore, if you select to pay your registration fee by bank transfer or check, you will receive your invoice attached to your confirmation e-mail. A final e-mail will be sent to you once your payment has been received.

4. Correspondence address

For all correspondence regarding the meeting, the organization will use the e-mail address as provided by you during the registration process.

5. Liability

In registering for the congress, the participants agree that neither the ISSM or Status Plus nor any of their officers, agents, employees or representatives assume any liability whatsoever.

6. Insurance

Participants are strongly advised to arrange their own travel, health, and cancellation insurance in the unfortunate case of having to cancel the meeting participation and/or travel and/or hotel accommodation because of illness or other (personal) circumstances.

7. Photography / Image use policy

ICSM reserves the right to use any images, in any media, captured at the meeting and related events, for promotional activities of future ICSM activities in general. Individuals who do not wish to have their likeness, in any medium, used by ICSM, must provide written notice to icsm@issm.info.

7. Attendee list

For this meeting, a meeting app is available that will contain an attendee list with personal details of everyone that has registered for the meeting. The attendee list is accessible for all meeting attendees, including industry representatives.

8. Industry Sponsored Sessions

Due to compliance regulations your first name, last name and email address (email address only of non-EU participants) will be shared with sponsored sessions organizers if you attended an industry sponsored session.

9. Exhibitors

Your first name, last name and email address (email address only of non-EU participants) will be shared with exhibitors if you visit their booth.

10. Currency

All amounts are stated in Euro (EUR) and must be paid and/or will be collected in EUR.

11. Registration Cancellation & Refund Policy

Cancellation of your registration and refund requests for registration fees must be submitted in writing to the ISSM Executive Office before April 15, 2024. All refund requests will be subject to a EUR 75,00 processing fee. No refunds will

 Phone:
 +34 - 965 99 50 16

 Email:
 icsm@statusplus.es

 Website:
 www.statusplus.es

 VAT nr.:
 ES B54726518

Status Plus Spain S.L. Address: Calle Escultor Jose Gutierrez 19 BE 03540 Alicante, Spain



be made on/after April 15, 2024.

ISSM Executive Office

Zaanweg 119a 1521 DS Wormerveer Netherlands Phone: +31 (0)75-647 63 72 E-mail: icsm@issm.info Website: https://www.icsm2024.org/

 Phone:
 +34 - 965 99 50 16

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